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Installation Guide for Novalnet PrestaShop Module

Version	Date	Remarks
13.0.1	13.02.2024	[Fix] Plugin made compatible for PHP version 8.1

For previous version changelog, go to

https://github.com/Novalnet-AG/prestashop-payment-integration-novalnet/blob/master/changelog.txt

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TABLE OF CONTENTS

1 QUICK SETUP	3
1.1 Module Installation	3
1.2 Updates (Local Update)	4
1.3 Global Configuration in the PrestaShop system	6
1.3.1 Payment Activation in the Prestashop system	7
1.3.2 Notification/Webhook configuration in the Novalnet Admin Portal	7
1.4 Payment Activation in the Novalnet Admin Portal	9
1.5 Payment Configuration in the Novalnet Admin Portal	13
1.5.1 Display payment method logo	14
1.5.2 Display invoice payments	14
2 TESTING AND GOING LIVE	14
3 ADDITIONAL CONFIGURATION	15
3.1 Additional configuration for all the payment methods	15
3.2 Additional configuration for Credit/Debit Cards	18
3.3 Additional configuration for Apple Pay payment	19
3.4 Additional configuration for Google Pay Payment	19
4 MANAGING PRESTASHOP ADMIN PANEL	19
4.1 Order Management	19
4.2 Transaction Overview	19
4.3 Order details for Instalment payments	20
4.4 Order status management for on-hold transaction (-s)	20
4.5 Confirming / Cancelling a transactions	20
4.6 Refunding an order	21
4.6.1 Standard Refund	22
4.6.2 Partial Refund	23
4.7 Refunding Instalment orders	24
4.7.1 Instalment Cancellation Options	24
5 UNINSTALLATION	26
6 TECHNICAL SUPPORT THROUGH NOVALNET	

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1 QUICK SETUP

This guide describes the quick installation procedure of Novalnet payment module in your shop system and to start accepting payments worldwide. For this integration, a Novalnet merchant account is needed to accept Novalnet payments, so please make sure that you have received your merchant account details from our sales team. If not, drop a mail to <u>sales@novalnet.de</u>

This Novalnet payment module version (13.0.1) supports the following versions:

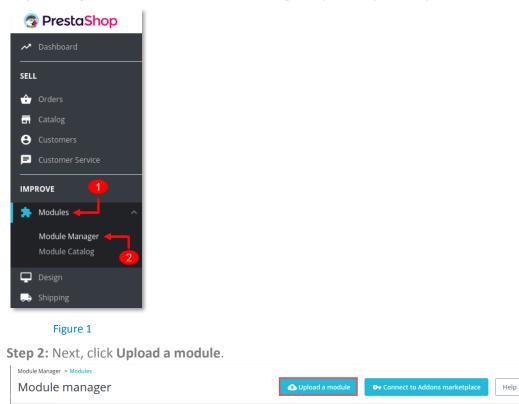
PrestaShop	N
1.7.8.0 - 8.1.4	13.0.1

To get started:

- 1. Log in to the Novalnet Admin Portal with your merchant account details (user credentials)
- 2. Log in to your PrestaShop system.
- Make sure that you have extracted the payment module package from the zip file you have received. If you have received only the installation guide without the payment module package (zip file), please send us a mail to <u>technic@novalnet.de</u> with your merchant ID.

1.1 Module Installation

To install the Novalnet Payment Module, please go to your shop system and follow the steps below. **Step 1:** Navigate to **Modules** \rightarrow **Module Manager** in your shop admin panel as shown below





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Step 3: In the next window that appears, click select file and choose the file novalnet.zip

pload a module		×
Dro	op your module archive here or <u>select file</u> <	1
Please upload one file at a tim	e, .zip or tarball format (.tar, .tar.gz or .tgz). Your module will be i after that.	nstalled right

Figure 3

Step 4: After the successful installation, click CONFIGURE as shown below,



Figure 4

1.2 Updates (Local Update)

You can update the Novalnet payment module to the current version in your shop backend without changing the previous plugin configurations. Follow the below steps to update the plugin.

Before upgrading the plugin, uninstall the existing Novalnet payment module by navigating to **Modules** \rightarrow **Module Manager** \rightarrow **Novanet**, and by clicking **Uninstall**.

SELL	Modules	Alerts Updates							
🔂 Orders		novalnet 🗙				٩			
Customers Customer Service		Category			Status		Bulk actions		
es Stats		All categories		~	Show all modules	~	Uninstall		~
IMPROVE		Payment							
Module Manager		enue:	Novalnet						
Shipping			v13.0.0 - by Novalnet AG	Secured and trusted means of accepting all payment methods supported worldwide. Novalnet the most convenient way to increase your sales and deliver seamless checkout experience for y				Configure	
 Payment International 				customers.				Disable Disable	Mobile
CONFIGURE								Reset	.
 Shop Parameters Advanced Parameters 									

Figure 5

Confirm uninstallation by clicking **Yes, uninstall it** on the confirmation popup that appears.

🖆 Orders							
E Catalog	novalnet 🗙			۹			
Customers	6-1		Status		Bulk actions		
Customer Service	Category		Status				
🚯 Stats	All categories				Uninstall		
IMPROVE			Uninstall module?	×			
🏇 Modules 🔷 🔨			You are about to uninstall Novalnet module.				
Module Manager	Payment		Are you sure you want to uninstall Novalnet module?				
🖵 Design	MERLINET	Novalnet	This will definitely disable the module and delete all its files. Optional: delete module folder after uninstall.				
💭 Shipping		v13.0.0 - by Novalnet	This action cannot be undone.		net provides or your	Configure	~ 🗆
🖶 Payment					or your		Disable
International				Cancel Yes, uninstall it			Disable Mobile
CONFIGURE							Reset
							Uninstall
Shop Parameters							
Advanced Parameters	_	_			_	_	_



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Then, click Upload a module from the Module Manager page as shown below

≪ ≁ Dashboard		e manager						Cupicaad a module	telp	
SELL	Modules	Alerts Updates								
📩 Orders									- 1	
Gatalog		novalnet 🗙				٩				
Customers		Category			Status		Bulk actions			
Customer Service		category			Junus		Buik actions			
d. Stats		All categories		~	Show all modules	~	Uninstall	~		
IMPROVE										
🛸 Modules 🔷 🔨		_								
Module Manager		Payment								
🖵 Design		www.								
🔜 Shipping			v13.0.0 - by Novalnet AG		ed means of accepting all payment met			Install 🗸 🗆		
Payment				the most convenient way to increase your sales and deliver seamless checkout experience for your customers.						
International										

Figure 7

Click **Select file** to upload the module.

lpload a module	>
6	
Drop your module archive here or select file	

Figure 8

The module is then uploaded as shown below

⊶* Dashoard	Module manager		G Upload a module Help		
Stil.	Modules Alerts Updates				
🖶 Catalog			٩		
Customers Customer Service	Category	Status		Bulk actions	
Stats	All categories	Upload a module	×	Uninstall	~
Modules ^	Payment	Module installed			
Design Shipping Payment	ww.eff Novalnet v1185-by Novalnet	Configure		net provides or your	Configure 🖌
 International 					
CONFIGURE Shop Parameters					

Figure 9

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5

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1.3 Global Configuration in the PrestaShop system

The main configuration occurs in your PrestaShop system as well as in the Novalnet Admin Portal.

In your PrestaShop system navigate to Modules \rightarrow Module Manager \rightarrow Novalnet Global Configuration. Enter the following keys:

- **()** Product activation key a unique token for merchant authentication and payment processing.
- **Payment access key** a secret key assigned to each merchant which encrypts the data to avoid user manipulation and fraud.
- () Tariff ID a unique identifier created based on the tariff type at Novalnet.

🛠 🕂 Dashboard	Modules / novalinet / J Configure Configure Novalinet			Back	Translate	Manage hooks
SELL Grdens Grdeas Catalog Oustomers	NOVALNET	Payment plugin configurations are now available in the Navalnet	w <u>Revealent Admin partial</u> using your merchant account, To get a merchant account, mail to <u>saturalizavalues de</u> ur coll +41 (0011) 52568330 (<u>Admin partial</u> , Nonigers in the Projects : a bases your projects > Pryment plagin configuration , so configure them, disclore entering production mode using test payment data. You can find accounts the Novahert test payment data <u>Merc</u> .			
Customer Service Stats	0 [®] NOVALNET GLOBAL CONFIGURATION					
IMPROVE	Novalnet API Configuration					
Modes Grapp Grapp Grapp Grapp Grappe Grappet Grappet Grappet Grappet Grappeter Advaced Parenters		Enable payment method * Product activation key * Payment Access Key * Select Tariff ID Capture order status Cancel order status	To To			
						Save

Figure 10

To get your **Product Activation key**, go to the <u>Novalnet Admin Portal</u>, navigate to **Projects** menu and click view icon on the right of your project to view the project details.

								Q Search	м	D 4 🛕 TEST MODE	-	**	۵
Empowering Payment													
Q Search	Own Project	3 -								Þ	Create ne	w project	
Lef Statistic	🕄 Projects (I	JRL's/Sales ch	hannels) processed at	Novalnet. Here you can a	add new projects by clicking on "Cre	eate new project" button at the top right							
者 Dashboard	¢ S	.No	Project ID	۰	Project		URL		On-Hold	Activated			
Manual processing		1	14	PRESTASHOP DEMO	SHOP	https://prestashop.noval	net.de		8	0		<i>™</i>	
. 🏦 Dunning & Debt collection												Ò	
Additional Services													
# Projects 🔶 🚺											_	_	

Figure 11

Click API credentials, copy the API Signature (Product activation key) and Payment access key as shown below,

NOVALNET AG		🕻 Q. Search MID 4 🔺 TEST M	ODE =	88	*
Q Search	Own Projects > PRESTASHOP DEMO SHOP(14) - Third party Projects -		Create r	new project	
Dashboard	Project Overview Payment Methods Fraud Modules Payment form API credentials Email notifications Payment plugin configuration				
🗠 Statistic			• Create n	ew Tariff	
Hanual processing	Payment access key a87ff679a2f3e71d9181a67b7542132c ← 2				
🚉 Debtor management	Project ID 6781 API Signature (Product activation key) 7/bc7ab5 st/Er12g/sbeW7fHub / abob] /smmdli0poyx doU3HV/vym7/V				
Dunning & Debt collection	Tariff ID's 10904 Tariff description One-time pay with transfer	-	0	1	
₽ Invoice & Payout	12815 One time pay with stored a	imount Tariff	•	1	



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Paste the **Product activation key** and **Payment access key** in the respective fields in your shop admin panel. Next, choose the Tariff ID from the **Select Tariff ID** drop down menu that you have created.

"	Modules / novalnet / / Configure				
📌 Dashboard	Configure Novalnet			Back Translate	Manage hooks
SELL	NOVALNET	Please read the installation Guide before you start and lo now available in the <u>Novalnet Admin portal</u> Navigate to mode using test payment data. You can find access to th	ign to the <u>Nevalnet Admin portal</u> using your merchant account. To get a merchant account, mail to <u>salestheovalnet de</u> or call the Projects - choose your project - Payment plugin configuration, to configure them. Novalnet allow you to check the behavior Novalnet test payment data <u>here.</u>	+49 (089) 923068320 Payment p or of the payment method before	lugin configurations are entering production
Customers Customer Service Stats	0¢ NOVALNET GLOBAL CONFIGURATION				
IMPROVE	Novalnet API Configuration				
Modules ^ Module Manager		Enable payment method	Ves		
Design Shipping		 Product activation key 	ae 7/bc7ob5[xt[EH3gNbeWtfH4h1][nbobl[brmdR0poyw]doU3H[Voym7MQ44qf7cpn7pc		
Payment International		 Payment Access Key 	ag a878679a2f3e71d9181a67b7542122c		
CONFIGURE		 Select Tariff ID 	One-time pay with transfe v		
Shop Parameters Advanced Parameters		Capture order status	o haddorder (pud) Paymer accepted Paymer accepted Notes to be lowaline		
		Cancel order status	Availing (calls for bothing) va - Availing (check) apporter Exercised Delotioned		
					Save

Figure 13

Then click

to update the changes.

1.3.1 Payment Activation in the Prestashop system

To display payment methods on the shop checkout page, enable **Yes** under the **Enable payment method** drop down on the **NOVALNET CONFIGURATION PAGE** page. Saving the configuration settings will enable the payment methods activated in the <u>Novalnet Admin Portal</u>.

Enable payment method 🛛 🚺 Yes

Figure 14

1.3.2 Notification/Webhook configuration in the Novalnet Admin Portal

In the Novalnet Global Configuration page, on your shop admin panel, you will find your Notification / Webhook URL under Notification / Webhook URL Setup as shown below,

$ _6^{\phi} $ Notification / Webhook URL Setup							
Notification / Webhook URL	http://prestashop-qam.projectfpm.che/en/module/novalnet/callback?fc=module/novalnet/novalnet/callback?fc=module/novalnet/novalnet/novalnet/callback?fc=module/novalnet/callback?fc=module/novalnet/callback?fc=module/novalnet/callback?fc=module/novalnet/novalnet/novalnet/novalnet/callback?fc=module/novalnet/callback?fc=module/novalnet/callback?fc=module/novalnet/novalnet/callback?fc=module/novalnet/novalnet/callback?fc=module/novalnet/novalnet/novalnet/novalnet/novalnet/novalnet/novalnet/novalnet/novalnet/novalnet/novalnet/novalnet/novalnet/novalnet/novalne						

Figure 15

Click **Configure** to setup your **Notification / Webhook URL** in to the <u>Novalnet Admin Portal</u> as shown below,

🚓 Notification / Webhook URL Setup	
Notification / Webhook URL	https://prestashop.novalnet.de/module/novalnet/callback/ft=module/novalnet/callback/

Fi	g	ur	e	1	6
	0				

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After successful configuration, your shop **Webhook URL** will be linked with your Novalnet Merchant account in the <u>Novalnet Admin Portal</u> under **Vendor script URL/ Notification & Webhook URL** field of your desired project as shown below

NOVALNET AG	Q search MID 4 ATTS	ST MODE 💻 👪 🛔
Q Search	Own Projects > PRESTASHOP DEMO SHOP (14) -	Create new project
مع Statistic	Project Overview Payment Methods Fraud Modules Payment form API credentials Email notifications	
📸 Dashboard		Create new Tariff
Manual processing	Vendor script URL / Notification & Webhook URL 🗃 https://prestashop.novalnet.de/module/novalnet/callback?fc=module 🧪 ten 🔶	
. 🏦 Dunning & Debt collection		
🌲 Projects		

Figure 17

In your shop system, you can additionally test the Webhook URL manually and send notification emails to specific email addresses as shown below,

${\mathbb Q}^{\Theta}_{0}$ Notification / Webhook URL Setup	
Notification / Webhook URL Configure Allow manual testing of the Notification / Webhook URL Send e-mail to	https://prestashop.novalnet.de/module/novalnet/callback?fc=module No
	Save

Figure 18

- (1) Notification / Webhook URL Required to keep the merchant's database/system up to date and synchronized with Novalnet always (for example: up-to-date transaction status delivery).
- (1) Allow manual testing of the Notification / Webhook URL Enable this to test the Novalnet Notification / Webhook URL manually. Disable this before setting your shop system into live, to block unauthorized calls from external parties.
- **()** Send e-mail to Every execution will be sent as a message to the e-mail address defined in this field.

8



1.4 Payment Activation in the Novalnet Admin Portal

All the Novalnet supported payment methods can be viewed here: <u>www.novalnet.com/payment.</u> If you have questions on the payment methods or have additional payment method requests, please contact sales@novalnet.de

To activate the <u>preferred payment methods</u> for your website, navigate to <u>Novalnet Admin Portal</u> \rightarrow **Projects** \rightarrow choose your project \rightarrow **Payment Methods** \rightarrow click **Edit Payment Methods** on the top right corner as shown below,

						×	Q Search		MID 4 🔺 TEST	MODE =	
Q Search	Own Projects > PRESTASH	DP DEMO SHOP(14) Third party Project	. •							Create no	rw project
Ø Dashboard											
₩ Statistic	Project Overview	Payment Methods Fraud Modules	Payment form API credential	is Email notifications	Payment plugin configuration			_			
- Manual processing	V/54	Credit Card						2)—		Edit Payment M	lethods
🚉 Debtor management	5 lık	Blik	0								
. 🏦 Dunning & Debt collection	Q Barahim greater										
굳 Invoice & Payout		Barzahlen/viacash (Deutschland)	0								
🔑 Additional Services		Invoice with payment guarantee	0								
A Projects		Prepayment / Invoice	0								
Risk management	PayPal	Direct debit SEPA with payment guarantee	0								
C Subscription	-	Bancontact									
and Marketplace/Affiliate	êps_	eps (online bank transfer Austria)									
🚍 Instalment	(PDS)										
Cashdesk		giropay IDEAL (online bank transfer Netherlands)	0								
1 Account	MB	Multibanco	0								
FAQ & Support	Prizbony	Przelewy24 (online bank transfer Poland)	0								
		Postfinance card	0								
	-	Postfinance	0								
	SCPA	Instalment by SEPA direct debit									
		Instalment by invoice									
	•	Trustly	0								
	Edaw.	Online bank transfer	0								
	🛃 Alipay	Alipay	0								
	5555 🕥	WeChat Pay	0								
	19 19 19 19 19 19 19 19 19 19 19 19 19 1	Cash on pickup	0								
	∉ Pay	Apple Pay	0								
	8	Pay in instalments by invoice	0								
	MB way	MB Way	0								
	K.H	Direct Debit ACH	0								
	SOFORT	Sofort online bank transfer	0								
	Die payrenis	Payconiq	0								
	(G Pay)	Google Pay	0								
	SEPA	Direct Debit SEPA	0								
			-								
	Data protection Imprint									c	N 🔑 023
				_			_	_	_	_	-

Figure 19

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Now, select the preferred payment methods and click **Update** to activate them.

							🧨 🔍 Search	MID 4 🔺 TEST MODE 💻 🗃 🚨
Q Search	Own Projects > PRESTASH	OP DEMO SHOP(14) Third party Project	· ·					> Create new project
Ø Dashiboard	Project Overview	Payment Methods Fraud Modules	Payment form	API credentials	Email notifications	Payment plugin configuration		
🗠 Statistic	V25.4	Credit Card						
Manual processing	ы́к	Bilk						
🚉 Debtor management	Ø tarashinn graisecosh	Barzahlen/viacash (Deutschland)						
Dunning & Debt collection 같 Invoice & Payout		involce with payment guarantee						
 Additional Services 	8	Prepayment / Invoice						
A Projects	SEPA	Direct debit SEPA with payment guarantee		•				
Risk management	PayPal	PayPal						
C Subscription	Dancantact	Bancontact						
Marketplace/Affiliate	êps	eps (online bank transfer Austria)		•				
🛢 Instalment	Spacesh.	giropay						
Cashdesk	1	IDEAL (online bank transfer Netherlands)						
🚊 Account	MB	Multibanco						
FAQ & Support	Protector	Przelewy24 (online bank transfer Poland)						
		Postfinance card						
	And and a second second	Postfinance						
	SEPA	instalment by SEPA direct debit						
		instalment by invoice						
	•	Trustly						
	PRANSPER	Online bank transfer						
	🔝 Adgary'	Alipay						
	SEPA	Pay In instalments by SEPA Direct Debit						
	SEPA	SEPA credit						
	S 2003	WeChat Pay						
		Cash on pickup						
	∉ Pay	Apple Pay						
		Pay in instalments by invoice						
	MB WAY	M8 Way						
	<u>#</u> #	Direct Debit ACH						
	SOFORT	Sofort online bank transfer						
	00 pages	Payconiq						
	G Pay	Google Pay		۵				
	SEPA	Direct Debit SEPA						
	Update							
	Data protection Imprint							0 N F 223

Figure 20

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You can also sort the payment methods in any order through '**Drag and Drop'** positioning. Finally, click **Update** to save them on the checkout page.

VALNET AG =					۴	Q Search	MID 4 🔥 TEST MODE 🗮 👪
rwering Payment	SHOP DEMO SHOP(14) - Third party Projects -						> Create new project
Dashboard Project Overview	Payment Methods Fraud Modules Pa	avment form API credentials	Email notifications	Payment shutin configuration			
Statistic			Lines notifications	rayment pragmiticaling anatom			
Manual processing	Credit Card						
Debtor management	Blik						
Dunning & Debt collection	Barzahlen/viacash (Deutschland)						
nvoice & Payout	Invoice with payment guarantee						
Idditional Services	Prepayment / Invoice						
Projects	Direct debit SEPA with payment guarantee	2					
Risk management	Bancontact	ø					
Subscription	eps (online bank transfer Austria)						
was ketpiate/Amilane	giropay						
nstalment (2004)	IDEAL (online bank transfer Netherlands)	2					
Account 4	Multibanco	2					
AQ & Support	Przelewy24 (online bank transfer Poland)						
	Postfinance card	2					
Autors) 2 Marce	Postfinance						
S€PA	Instalment by SEPA direct debit	2					
8	Instalment by invoice						
•	Trustly						
RAME. TRANSPORT	Online bank transfer						
2 Albert	Altpay						
S€PA	Pay in instalments by SEPA Direct Debit						
S€PA	SEPA credit						
© 2500	WeChat Pay						
	Cash on pickup	2					
é Pay	Apple Pay	2					
8	Pay in instalments by involce	2					
MB war	MB Way	۵					
<u>K</u> #	Direct Debit ACH						
SOFORT	Sofort online bank transfer	2					
Od prycelik	Payconiq	2					
G Pay)	Google Pay	2					
SEPA	Direct Debit SEPA	0					
Update		-					
Data protection Imprint							DN 🛃

Figure 21

To use the **APPLE PAY** payment method, go to **Apple Pay** \rightarrow **Configure** \rightarrow **Add new domain** in the <u>Novalnet</u> Admin Portal as shown below,

NOVALNET =						MID 4 👗 TEST MODE 🗮 🖼 😩
Entrouble Franklin -		OP DEMO SHOP(14) ·	Third party Projects +			
Q teach	Project Overview				Payment plugin configuration	
• technet			Apple Pay Configuration			
Les manne		Geline bank transfer	Register and verify domain			
The Manual profession			🛛 Add new domain	-3		
			Client Key	d683c52d3ce9a8147e4	67389d9a2b814	
Terrer (Debter Hanagemilie)	SEPA		Domain list			
· · · · · · · · · · · · · · · · · · ·	SEPA				_	
git, territe & Deput	0 000	WeChat Pay		0		
P Admittanal Services	120			0		
an Projects						
**** () () () () () () () () ()	🖆 Pay			Castigure		
O Rick management		Pay In Instalments by Inv		Cantigure		
C Sublication						
Add Market Seaf Milling	MB www	AND WAY		0		



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Then, paste your shop domain for which you enable **APPLE PAY**, and click **Download verification file**. You will need to host that verification file in your domain's root directory.

For example: the path should be, <u>https://prestashop.novalnet.de/.well-known/apple-developer-merchantid-domain-association</u>

NOVAL NET -				💣 Q, Serviti MID 4 A TEST MODE 🗮 🕮 😩
Laportica Concel			Third party Projects *	
Q teach	Project Overview		Fraud Modules Pryment form API medentilab Email notifications Pryment plage continent	
O Distributed	om.	Wethot Pay	Add new domain	
En Statutio	120		ADD NEW VEWSION	
Manual processing	🛎 Pay		Frovide the domain where the file will be hosted input the top-level domain (e.g. novainet.com) or sub-domain (e.g.	
🚊 Debter management			shop.novalnet.com) that you wish to enable Apple Pay for.	
nd. Investor is Payout	MB www	MR Way	2 Download verification file.	
P. Additional Services	K .#			
alle Projects	Record		Host the verification file You'll need to host the verification file you downloaded above at your domain in the following location: https://pretatahop-test.fobts.de/aveli-known/apple-developer-merchantid-domain-	
C Riskmanagement		Payconig	ntpa_rpressanopress.nons.uer.weinknowir/appre-developer-inerchantur-domain- association	
2 - Induction		Google Pay	Please note that if the .well-known directory is not available, you have to create it.	
$2\underline{a}\underline{b} = h \hbar a completion/Attributes$	SKPA			
· Inclined	SEPA	Direct Debit (SEPA) with	Book Streetly Land	
ICI Cashini		Collection Assignment		
2 summer		Collection Credit	•	

Figure 23

- Please note that if the .well-known directory is not available, you have to create it.

To use the **PayPal** payment method, configure the PayPal API details in <u>Novalnet Admin Portal</u> as shown below

NOVALNET AG =		Q Search MID 4 🔺 TEST MODE 🗮 👪 🛔
Q Search	Own Projects > PRESTASHOP DEMO SHOP (14) +	Create new project
🛃 Statistic	Project Overview Payment Methods Fraud Modules Payment form API credentials Email notifications	
📸 Dashboard	Lo	> Edit Payment Methods
Manual processing	PrayPai PayPai © Configure - 2	
Dunning & Debt collection	3	
≓ Invoice & Payout	Paypal Configuration	
🖉 Additional Services	API User Name*	
🚓 Projects	API Password* API Signature*	
Subscription	Data protection Imprint Update - 3	© Novalnet 2022
👹 Marketplace/Affiliate	tou must have the _Heference Transactions" option activated at PwyPal account, to process the subscription / follow-up payment (without end user interaction) through Novalinet.	

Figure 24

12



To use the **PostFinance** payments, configure **Ep2-Merchant ID** details in <u>Novalnet Admin Portal</u> as shown below

		۲	Q Search	MID 4 🔺 TEST MODE 🗮 🗰 🔔
Q Search	Own Projects > PRESTASHOP DEMO SHOP[14] Third party Projects			(). Create new project
Dashboard	Project Overview Payment Methods Fraud Modules Payment form API credentials Email notifications Payment plugin configuration	on		
🗠 Statistic				() Edit Payment Methods
Manual processing	Postfinance card O Configure - 2			
Debter management	PostFinance configuration			
Dunning & Debt collection	tp2-Merchant I			
a Invoice & Payout	D.			
🏓 Additional Services				
🚓 Projects	Data potection Imprint			© Novalnet 2023
Risk management				
C Subscription				
Marketplace/Affiliate				
a Instalment				

Figure 25

1.5 Payment Configuration in the Novalnet Admin Portal

For additional payment configuration settings for each payment method, navigate to <u>Novalnet Admin</u> <u>Portal</u> \rightarrow **Projects** \rightarrow {choose your project} \rightarrow **Payment plugin configuration** on the right. Then, choose the required payment methods, configure the additional payment settings and **Save** the changes made.

N			۲	Q, Search	MID 4	A TEST MO	DE		*
9	۹ Search	Own Projects > PRESTASHOP DEMO SHOP (14) * Third party Projects *					Freate n	ew project	9
e	Dashboard	Project Overview Payment Methods Fraud Modules Payment form API credentials Email notifications Payment plagin configuration							
Ŀ	🛫 Statistic	1	-				P Customizi		
=	Manual processing	Global configuration *					Contornal	tion	
-	Debtor management	Display payment method logo Display invoice payments Payment by invoice: X Prepayment X							
1	Dunning & Debt collection	Tare 1							
ŧ	Invoice & Payout	-							
1	Additional Services								
4	N Projects 🔶 🚹								

SameSite Cookies handling

Figure 26

To avoid the SameSite cookie error during the payment processing, follow the below steps, **Step 1:** Navigate to **CONFIGURE** \rightarrow **Advanced Parameters** \rightarrow **Administration** in your shop admin panel as shown below,

≪ ≁ Dashboard	Administration		Help
SELL.	🌣 General		
Cutalog Customers Customer Service	* Automatically check for module updates	Cover a stability lengt for the modules downloaded from Next2Prop Addom MarkingUses. All caps pushed on the num lengtace are in stable state unless stated otherways.	
	* Check the cookie's IP address	Ves Outor the IP address of the coolee in order to prevent your coolee from being stoles.	
★ Modules Design	Lifetime of front office cookies	480 hours Set the answer of hours during which the from office cookies are write. After that amount of time, the continue will have to log in again.	
Onign Shipping Payment International	* Lifetime of back office cookies	set the monot of this is sample which the most covers are ware, when that, even that more to be in a part of the monot of the mono	
CONFIGURE	Cookle SameSite	Interstype must store use and or enging or equals. None is Advess years in declare if your costile abcult be restricted to a first party or same one correspt. B	
Advanced Parameters Advanced Parameters Information Performance Administration	0 ß		Save
E-mail Import			





Step 2: Next, select the option None from the dropdown menu in the Cookie SameSite field and Click Save as shown below,

Check the cookie's IP address	Ves	
	Check the IP address of the cookie in order to prevent your cookie from being stolen.	
* Lifetime of front office cookies	480	hours
	Set the amount of hours during which the front office cookies are valid. After that amount	of time, the customer will have to log in again.
* Lifetime of back office cookies	480	hours
	When you access your back office and decide to stay logged in, your cookles lifetime define which you want them valid before logging in again.	es your browser session. Set here the number of hours during
Cookle SameSite	None	7.0
	None	24
	Lax	

Figure 28

1.5.1 Display payment method logo

By enabling this option, all payments logo will be displayed on the checkout page.

Display payment method logo

Figure 29

1.5.2 Display invoice payments

This option is available only for **Payment by invoice** and **Prepayment** methods:

By select this payments, the payment method will be displayed on the checkout page.

Display invoice payments

Figure 30

Refer chapter <u>3 ADDITIONAL CONFIGURATION</u> for more payment configurations.

(1) If you have any recommendations or suggestions for improvement, kindly share your thoughts with us on <u>technic@novalnet.de</u> or call us at +49 89 9230683-19.

2 TESTING AND GOING LIVE

Execute test transactions by navigating to <u>Novalnet Admin Portal</u> \rightarrow **Projects** \rightarrow {choose your project} \rightarrow **Payment plugin configuration** select the preferred payment methods and enable the **Test mode**. In the test mode the transaction amount will not be charged by Novalnet.

Test mode



Figure 31

Refer below URL for the Novalnet test payment data for testing <u>https://developer.novalnet.de/testing/</u>

Execute orders in LIVE MODE

To proceed with **LIVE** orders, Don't forget to disable the **Test Mode** for the preferred payment methods in the **Novalnet Admin Portal**.

- (1) If you have any recommendations or suggestions for improvement, kindly share your thoughts with us to develop our payment plugin further <u>technic@novalnet.de</u> or call us at +49 89 9230683-19.
- ① Are you happy with our service and support? Please spend a few minutes to share your success here



3 ADDITIONAL CONFIGURATION

3.1 Additional configuration for all the payment methods

For additional payment configuration settings for each payment methods, navigate to <u>Novalnet Admin</u> <u>Portal</u> \rightarrow **Projects** \rightarrow {choose your project} \rightarrow **Payment plugin configuration** in the top right corner. Then, choose the payment methods and configure the required additional payment settings as shown below.

Payment due date (in days)

Payment due date (in days) refers to the duration (number of days) given for buyer to complete the payment. The payment process and duration may differ for each payment method.

- This option is available only for the following payment methods:

in Days

Direct Debit SEPA, Payment by Invoice, Prepayment and Barzahlen/viacash.

Due date

Figure 32

- () For *Direct Debit SEPA*, enter the number of days after which the payment is debited (must be between 2 and 14 days).
- For Payment by Invoice, enter the number of days given to the buyer to transfer the amount to Novalnet (must be greater than 7 days). If this field is left blank, 14 days will be set by default.
- () For **Prepayment**, enter the number of days given to the buyer to transfer the amount to Novalnet (must be greater than 7 days). If this field is left blank, 14 days will be set by default.
- () For *Barzhalen/viacash*, enter the number of days given to the buyer to pay at a store near by. If this field is left blank, 14 days will be set by default for slip expiry.

Payment Action (Debit immediately / Reserve funds for later/ Authorize with zero amount)

You can choose between two options - Capture and Authorize which are both explained below,

This options is available only for the following payment methods:

Credit Card, Direct Debit SEPA, Direct debit SEPA with payment guarantee, Instalment by SEPA direct debit, Payment by Invoice, Invoice with payment guarantee, Instalment by invoice, PayPal, Direct Debit ACH, Googlepay and Applepay.

Capture - This is the default setting where payments are directly executed, and funds are automatically transferred from buyer's account to the merchant account. This can be changed as per your business requirement.

Payment action	Capture	•

Figure 33

(1) Authorize - Payment details are verified while the funds are reserved, which will be captured later.

Payment action

Figure 34

() Minimum transaction amount for authorization - Transactions from this amount will be "authorized" (reserved) only and captured later. Leave the field blank to authorize all transactions.

Minimum transaction amount for authorization

Figure 35

Authorize 🔻

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Authorize with zero amount

This option is available only for the Credit Card, Direct Debit SEPA, Direct Debit ACH, Apple pay, and

Google pay.

If the purchase order succeeds, a transaction with the amount 0 is executed. This gives you the advantage of deducting the amount in advance from the buyer (Example: if certain goods have yet to be manufactured or not in stock).

For the desired payment type, select **Authorize with zero amount** and click **Save**.

Payment action	Authorize with zero amount	•

Figure 36

To set an amount for each transaction with the amount 0, navigate to **Orders** \rightarrow **Orders** and Select the respective order under the **Transaction booking amount** tab. Enter the desired amount for the \notin 0 transaction (enter 1999 = \notin 19.99 in the smallest currency unit) and click **Book**.

Transactio	n booking amount
3108	
(in minimum	n unit of currency. E.g. enter 100 which is equal to 1.00)
Book	

Figure 37

Once the order amount is booked, a new transaction (TID) will be generated. You will see the new transaction details under **Novalnet transaction details** of the order as shown below,

Messa	ages (2)	
θ	Novalnet-Transaktions-ID:14851500031301368 Testbestellung	
	Diese Transaktion wird mit Nullbuchung bearbeitet	
	Norbert Maler 11/03/2023 10:59:50	
θ	Your order has been booked with the amount of €31.08. Your new TID for the booked amount: 14851500031402129	
	Norbert Maler 11/03/2023 11:01:16	

Figure 38

Payment guarantee configuration

When the basic requirements are met, Novalnet offers you the option to process payments as guarantee payments. For more information about Novalnet guarantee payments,

Please visit: https://developer.novalnet.de/onlinepayments/aboutguarantee

This option is available only for Direct Debit SEPA with payment guarantee, Instalment by Direct

Debit SEPA, Invoice with payment guarantee and Instalment by Invoice.

Basic requirements:

- Allowed B2C countries: Germany, Austria, Switzerland
- Allowed B2B countries: European Union
- Allowed currency: €
- Minimum order amount: 9,99 € or more
- Age limit: 18 years or more
- The billing address must be the same as the shipping address

Tel.: +49 89 9230683-19 Fax: +49 89 9230683-11 E-mail: <u>technic@novalnet.de</u> Tax id: DE254954139



Force Non-Guarantee payment

This option is available only for Direct Debit SEPA with payment guarantee and Invoice with payment

guarantee.

Enable this option to process payments as non-guarantee payments when the guarantee conditions are not met.

Fo	rce non-guarantee payment	

Figure 39

Figure 40

Allow B2B Customers

This option is available only for Direct Debit SEPA with payment guarantee, Invoice with payment

guarantee, Instalment by Direct Debit SEPA and Instalment by Invoice.

Enabling this option will allow B2B buyers in your shop system.

Allow B2B customers

	~

Allowed currencies

- This option is available for all payment methods

Select the currencies to which the payment methods to process.

Allowed currencies

EUR 🗙

Allowed countries

- This option is available for all payment methods

Select the countries to which the payment method should applicable or to display in the checkout page.

Allowed countries Austria X Germany X

Figure 42

Figure 41

Allowed countries (B2B)

This only for the following payment option is available methods:

Direct debit SEPA with payment guarantee, Invoice with payment guarantee, Instalment by SEPA direct debit and Instalment by invoice

Select the countries where payment methods should be displayed on the checkout page for B2B categories.

Allowed countries (B2B)

Figure 43



Allowed countries (B2C)

This option is available only for the following payment methods:

Direct debit SEPA with payment guarantee, Invoice with payment guarantee, Instalment by SEPA direct debit and Instalment by invoice

Select the countries where payment methods should be displayed on the checkout page for B2C categories.

Allowed countries (B2C) Austria 🗙 Switzerland 🗙 Germany 🗙

Figure 44

Instalment cycles

Instalment cycle refers to the pre-defined period for partial payments that allow the buyers to pay their full order amount in parts. The intervals or cycles vary based on shop admin configuration.

This option is available only for **Instalment by Direct Debit SEPA** and **Instalment by Invoice**.

Define which installment cycles you wish to offer in your shop (e.g. 2 cycles, 3 cycles, 4 cycles, 6 cycles etc.) and click **Save**. The buyer can then choose among these instalment cycles, if they wish to pay in instalments.

2 Cycles X 3 Cycles X 4 Cycles X 12 Cycles X 15 Cycles X 18 Cycles X 21 Cycles X 24 Cycles X

Instalment cycles

Figure 45

The pre-defined instalment details will be visible for the buyer under the chosen instalment payment method as shown below,

Instalment by invoice	
Once you've submitted the order, you will receive an e-mail with account details to make payment	
Choose your instalment plan	
Choose the financing option that best fits your needs and you will be charged based on that	
chosen plan	
Instalment cycles*	
2 Installments / € 49,67 per month	
Date of birth *	
DD.MM.YYYY	
Please always pay the respective instalments punctually and immediately after receipt of the invoice.	

Figure 46

3.2 Additional configuration for Credit/Debit Cards

Enforce 3D secure on payment outside EU

By enabling this option, all payments from cards issued outside the EU will be authenticated via 3DS 2.0 SCA.

Enforce 3D secure payment outside EU

Figure 47



3.3 Additional configuration for Apple Pay payment

Business Name

This is the text that appears as PAY 'BUSINESS NAME' in the Apple Pay modal payment sheet.



Figure 48

3.4 Additional configuration for Google Pay Payment

Enforce 3D secure payment outside EU

By enabling this option, all payments from cards issued outside the EU will be authenticated via 3DS 2.0 SCA.

Figure 49

Business name

This is the text that appears as PAY 'BUSINESS NAME' in the Google Pay modal payment sheet.

Business name	prestashop.novalnet.de

Figure 50

4 MANAGING PRESTASHOP ADMIN PANEL

4.1 Order Management

Manage your orders and view their details under **Orders** \rightarrow **Orders** in your PrestaShop admin panel as shown below



Figure 51

4.2 Transaction Overview

Click the order to view the overview of the Novalnet transaction details for that order.

rde	ers							⊕ Add new o	order	Recommended	Modules a	nd Serv	ices	Hel
Order	s (93)													
	ID 🔨	Reference	New client	Delivery	Customer	Total	Payment	Status		Date	Shop		A	Actions
	Search ID	Search reference	\$	•	Search customer	Search total	Search payment		٥	From To	•			
	228	SAAZDGQCR	No	Germany	N. Maler	€13.80	Direct Debit SEPA	Payment accepted		04/20/2022 11:59:45	shop	admin		Q
	227	BBPROSYHK	No	Germany	N. Maier	€33.32	Direct Debit SEPA	Payment accepted		04/20/2022 11:59:03	shop	admin		Q
	226	KLKKBSKAB	No	Germany	N. Maier	€13.80	Direct Debit SEPA	Payment accepted		04/20/2022 07:03:43	shop	admin		Q
	224	IFGPTMMCX	No	Germany	N. Maler	€33.32	Direct Debit SEPA	Payment accepted		04/19/2022 14:47:05	shop	admin		Q



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The Messages on the left panel displays the actual Novalnet transaction status as shown below,

Mess	ages (1)
θ	Novalnet transaction ID:14558800017228186 Test order
	Nobert Maier 04/20/2022 11:59:49

Figure 53

4.3 Order details for Instalment payments

To review the completed and pending payments for a particular instalment order, click the order number and scroll down to the **Instalment Orders Details** section as shown below,

nstaln	nent Orders Details				
S.no	Novalnet transaction ID	Amount	Next cycle date	Status	Instalment refund
1	14851800034501773	€19.15	12/06/2023	Completed	Refund
2		€19.15	01/06/2024	Pending payment	
3		€19.15	02/06/2024	Pending payment	
4		€19.14		Pending payment	
					Instalment Cancel

Figure 54

4.4 Order status management for on-hold transaction (-s)

The Novalnet payment module gives various options to select multiple statuses as order status when you capture and cancel payments for on-hold transactions. Go to Modules \rightarrow Module Manager \rightarrow Novalnet Global Configuration \rightarrow Novalnet API Configuration. Select one or more status under Capture order status and Cancel order status respectively.

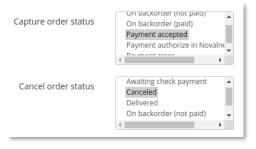


Figure 55

4.5 Confirming / Cancelling a transactions

Depending on your "<u>Payment action</u>" configuration, the order status might be automatically set to "**On hold**" if authorization (reservation) is required for an order.

To confirm or cancel the transaction for an "**On hold**" order, navigate to **Orders** in your shop admin panel and click on the respective order. Under **STATUS**, choose the assigned **capture order status / cancel order status** from the drop-down list to confirm / cancel the order.

🕥 Status (1)	Documents (0)	Carriers (1)	5 Merchandise returns (0)		
Payment autho	orize in Novalnet			11/03/2023 11:15:46	Resend email
				Payment authorize in Novalnet	Update status
Order note				Payment accepted	+
				Payment authorize in Novalnet Payment error Processing in progress	
				Refunded Remote payment accepted	



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Now click **Update status** as shown below. After manual confirmation, Novalnet will process the transaction.

🕤 Status (1) 📄	Documents (0)	Carriers (1)	5 Merchandise returns (0)		
Payment authorize in	Novalnet			11/03/2023 11:15:46	Resend email
				Payment authorize in Novalnet	Update status
Order note			0 — →	Payment accepted	+
			_	Payment authorize in Novalnet Payment error	
				Processing in progress Refunded	1
				Remote payment accepted	

Figure 57

After you have confirmed or cancelled an order, the new transaction status will be shown under the **Messages** section as shown below. Refer to section <u>4.2 Transaction Overview</u> for more details about order **Messages**.

Messa	ages (2)	Me	essages (2)
Θ	Novalnet transaction ID:14558800017506391 Test order	e	Novalnet transaction ID:14558800017529458 Test order
	Nobert Maler 04/20/2022 12:18:28		Nobert Maler 04/20/2022 12:20:44
Θ	The transaction has been confirmed on 04/20/2022, 12:19:49	e	The transaction has been canceled on 04/20/2022 12:21:03
	Nobert Maier 04/20/2022 12:19:49		Nobert Maier 04/20/2022 12:21:03
	Figure 58		Figure 59

4.6 Refunding an order

You can refund the **Full order amount** to the buyer. Refund can be initiated by navigating to **Orders** \rightarrow **Orders**, selecting the particular order on the right tab of the Transaction Refund under the Order details page. Click the drop down and selecting **Refunded** status then click **Update status** as shown below,

🕄 Status (1)	Documents (1)	Carriers (1)	5 Merchandise returns	(0)		
Payment accep	ted			12/27/2023 08:27:35		Resend email
				Payment accepted	^	Update status
Order note				Payment authorize in Novalnet		+
				Payment error Processing in progress		2
			0-	Refunded		
				Remote payment accepted Shipped		

Figure 60

Once the full amount has been successfully refunded, the order status gets changed. At this point, a new transaction (TID) will be generated. You will see the new transaction status under **Messages** section of the order. Refer to section <u>4.2 Transaction Overview</u> for more details about the **Messages**.



4.6.1 Standard Refund

Under Order details click **Standard refund** by edit the quantity and shipping details if necessary and then, click **Standard refund** to refund the full order amount.

Orders #118 VS	ODEJMKT from Norbert Maler €25.75 12/20/2023	8 at 13:51:19	1					Help
Payment acc	cepted V Update status 🔲 View invoid	e 🖶 Print order	+²+ Standard refund	e ²⁺ Partial refund				← →
Products (1	1)						•	
Product		Base price Tax included	Quantity Refunded	Available	Total Tax included	Invoice	2 Standard refund	
1	Hummingbird printed t-shirt (Size: S - Color: White) Reference number: demo_1 Supplier reference: demo_1_46	€22.75	1	260	€22.75	#IN000101	Quantity 1	
	Products €22.75		Shipping €3.00				Total €25.75	
		For this o	customer group, prices are displayed					4
			Generate a credit sli					•
			Generate a voucher	-				
			🗹 Şhipping (63.00) 🔸	3			Cancel Stand	dard refund

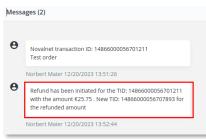
Figure 61

A successful message for amount refunded appears as shown below,

rders ≢118 VSODEJMKT from	Norbert Maler (25.75)	2/20/2023	t1351:19	Hel
 A standard refund was succe 	ssfully created.			×
Refunded	Vpdate status	View invoice	Frint order #* Standard refund #* Partial refund	÷ +
Tustomer			Products (1)	
🖪 Mr. Norbert Maier	#3 View full	details	Product Base price Quantity Refunded Available Total Invesice	Action
Customer			Humminghild printed t-shirt (Size: 5 - Color: White) Bufference number: demo, 1 Supplementation of the shirt (Size: 5 - Color: White) 1 1 (£22.75 Refunded) 261 €22.75 1 1 (£22.75 Refunded) 261 €22.75	/ #
mail: aranya_j@novainetsolutions.com	Validated orders placed: 57		Items per page:	id a discount
Account registered: 12/14/2023 06:45:16	Total spent since registrat €1,850.45	ion:		
Shipping address : Norbert Maler Hauststr.9	Invoice address Norbert Maier		Products Shipping Tetal 422.75 €1.00 €25.75	
66862 Kalserslautern Germany	Hauptstr,9 66862 Kaiserslautern Germany		For this customer group, prices are displayed as: Tax included.	
01747781423	01747781423	+	🕥 Status (2) 📑 Documents (2) 🛼 Carriers (1) 🖑 Merchandise returns (5)	
			Refunded 12/20/2023 13:52:43 Ret	send email
Aessages (2)			Payment accepted 12/20/2023 13:51:23 Ref	send email
			Refunded V	odate status

Figure 62

Once the refund is completed, you will see the new transaction status under **Messages** section of the order as shown below







4.6.2 Partial Refund

Under Order details click **Partial refund** to edit the quantity, Amount and Shipping details to update the refund amount and then, click **Partial refund** to refund a part of the order amount.

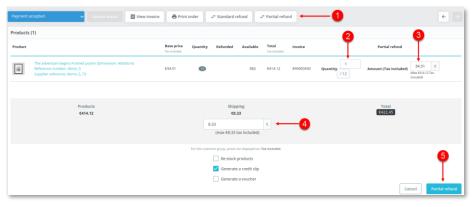


Figure 64

A successful message for partial amount refunded appears as shown below,

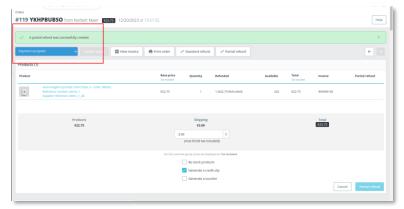
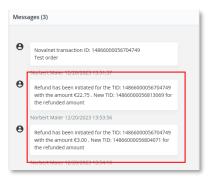


Figure 65

Once the partial refund is completed, you will see the new transaction status under **Messages** section of the order as shown below







4.7 Refunding Instalment orders

To refund an instalment order, navigate to **Orders** → **Orders** and click the order. Scroll down to the **Instalment Order Details** section and click **Refund** next to the Paid instalment cycle that should be refund.

Instalm	nent Orders Details				
S.no	Novalnet transaction ID	Amount	Next cycle date	Status	Instalment refund
1	14866600004216005	€12.70	01/26/2024	Completed	Refund
2		€12.70	02/26/2024	Pending payment	
3		€12.70	03/26/2024	Pending payment	
4		€12.71		Pending payment	

Figure 67

In the refund pop up that appears, enter the **Refund amount** and click **Confirm** button as shown below,

5.no	Novalnet transaction ID	Amount	Next cycle date	Status	Instalment refund	
					Refund amount	
1	14866600004216005	€12.70	01/26/2024	Completed	Reason for refund (optional)	

Figure 68

Once the instalment order amount has been refunded, you will see the new transaction status under **Comments** section of the order. Refer to the chapter <u>4.2 Transaction Overview</u> for more details about the **Comments**.

4.7.1 Instalment Cancellation Options

To cancel the instalment orders through options, navigate to **Orders** \rightarrow **Orders** in your shop admin panel and select the order. Click **Instalment Cancel** to cancel as shown below,

Instalm	nstalment Orders Details						
S.no	Novalnet transaction ID	Amount	Next cycle date	Status	Instalment refund		
1	14866600004216005	€12.70	01/26/2024	Completed	Refund		
2		€12.70	02/26/2024	Pending payment			
3		€12.70	03/26/2024	Pending payment			
4		€12.71		Pending payment			
					Instalment Cancel		

Figure 69

Please follow the below steps to cancel the instalments in two different ways,



Cancel All Instalment - Clicking this option will cancel the current instalment and all the subsequent instalment orders as shown below,

Instalment Orders Details

S.no	Novalnet transaction ID	Amount	Next cycle date	Status	Instalment refund
1	14866600004216005	€12.70	01/26/2024	Completed	Refund
2		€12.70	02/26/2024	Pending payment	
3		€12.70	03/26/2024	Pending payment	
4		€12.71		Pending payment	
				Cancel All Instalment	Cancel All Remaining Instalment

Figure 70

Instalment Orders Details

S.no	Novalnet transaction ID	Amount	Next cycle date	Status	Instalment refund
1	14840900048800490	€10.12	11/25/2023	refunded	
2	14738624113036842	€10.12	12/25/2023	cancelled	
3		€10.12	01/25/2024	cancelled	
4		€10.10		cancelled	

Figure 71

() Cancel All Remaining Instalment - Clicking this option will cancel all the upcoming instalment orders excluding the current instalment in progress as shown below,

Instalment Orders Details

S.no	Novalnet transaction ID	Amount	Next cycle date	Status	Instalment refund
1	14866600004216005	€12.70	01/26/2024	Completed	Refund
2		€12.70	02/26/2024	Pending payment	
3		€12.70	03/26/2024	Pending payment	
4		€12.71		Pending payment	
				Cancel All Instalment	Cancel All Remaining Instalment

Figure 72

Instalment Orders Details							
S.no	Novalnet transaction ID	Amount	Next cycle date	Status	Instalment refund		
1	14866600004813621	€12.50	01/26/2024	Completed	Refund		
2		€12.50	02/26/2024	Cancelled			
3		€12.51		Cancelled			
					Instalment Cancel		

Figure 73



5 UNINSTALLATION

To uninstall the Novalnet Payment Module, please follow the steps below. **Step 1:** Navigate to **Modules** \rightarrow **Module Manager** as shown below

SELI	
÷	Orders
-	Catalog
9	Customers
⊫	Customer Service
ІМР	ROVE 1
*	Modules 🔶 🛛 🔨
	Module Manager Module Catalog
	Figure 74

Step 2: In Module tab, search for **Novalnet** to get the Novalnet module. Select **Uninstall** from the dropdown list as shown below,

≪ ≁ Dashboard	Constantion where	e manager						🗘 Upload a module	Help
5111	Modules	Alerts Updates							
🕹 Orders		novalnet x	— 1			٩			
Customers Customer Service		Category			Status		Bulk actions		
d. Stats		All categories		~	Show all modules	~	Uninstall	~	
IMPROVE								2	
Module Manager		Payment							
 Design Shipping 		NEXNLACT 7	Novalnet v13.0.1 - by Novalnet AG	Secured and truste	d means of accepting all payment me nt way to increase your sales and deliv	thods supported worldwide. Nov	alnet provides	Configure	
 Payment International 				customers.	,,		,	Disable Disable Mobile	
CONFIGURE								Reset	
Shop Parameters Advanced Parameters								Uninstan	

Figure 75

Step 3: Bulk action confirmation pop-up will appear, enable the check box **Optional: delete module folder after uninstall** to confirm that you wish to delete the Novalnet payment plugin permanently from your shop system. Click **Yes, I want to do it** as shown below to delete the plugin as shown below.





6 TECHNICAL SUPPORT THROUGH NOVALNET

For any questions or further enquiries please contact one of the following departments as per your requirement. Our in-house experts are ready to assist you in case of queries or issues.

For installation assistance contact technic@novalnet.de or call +49 89 9230683-19.

For a **merchant account, new payment module or** additional **payment method request,** please contact <u>sales@novalnet.de</u> or call +49 89 9230683-20.

If you have any recommendations or suggestions for improvement, kindly share your thoughts with us on <u>technic@novalnet.de</u> or call us at +49 89 9230683-19.

Are you happy with our service and support? Please spend a few minutes to share your success <u>here</u>. For our License details see for <u>Freeware License Agreement</u>.

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