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Installation Guide for

Novalnet Shopware 6 Payment App

Version	Date	Remarks
2.3.0	26.06.2025	[Fix] Compatibility for Shopware 6.7 series

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1 QUICK SETUP

This guide describes the quick installation procedure of Novalnet payment app with your shop system and to start accepting payments worldwide. For this integration, a Novalnet merchant account is needed to accept Novalnet payments, so please make sure that you have received your merchant account details from our sales team. If not, drop a mail to <u>sales@novalnet.de</u>

This Novalnet payment app version (2.3.0) supports the following versions of Shopware 6:



To get started:

- 1. Log in to the Novalnet Admin Portal with your merchant account details (user credentials).
- 2. Log in to your Shopware 6 shop system.
- 3. Make sure that you have extracted the payment app package from the zip file you have received. If you have received only the installation guide without the payment app package (zip file), please send us a mail to technic@novalnet.de with your merchant ID.

1.1 App Installation

To install the Novalnet payment app, please go to your shop admin panel and follow the bellow steps,

Step 1: Navigate to **Extensions** \rightarrow **My extensions** in your shop admin panel as shown below.



Figure 1

Step 2: Click **Upload extension** and choose the **NovalnetPaymentApp.zip** file that is included in the Novalnet Shopware app package.





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Step 3: Once uploaded, the **Novalnet Payment App** will be shown under **Extensions** \rightarrow **My extensions** menu as shown below.

6	Administration •	Extensions V Find extensions	۹
Ø	Dashboard	My extensions	Upload extension
Ф	Catalogues	Arra Thurse Deservations Charges Array	
ĉ	Orders	Apps Themes Recommendations Shopware Account	
e,	Customers	Hide inactive extensions	Last updated 🗸
ſ	Content		
Å	Marketing	Novalnet Payment App	Version: 2.3.0 Install ····
÷œ	Extensions	14	
	Settings		

Figure 3

Step 4: Now click Install to install the Novalnet Payment App.

6	Administration •	Extensions V Find extensions	٩
0	Dashboard	My extensions	Upload extension
ю С	Catalogues Orders	Apps Themes Recommendations Shopware Account	
е С	Customers	Hide inactive extensions	Last updated 🗸 🗸
u ₽	Marketing	Novalnet Payment App	Version: 2.3.0 Install
- C :	Extensions		
£03	Settings		

Figure 4



1.2 API Configuration in the Shopware shop system

The main configuration occurs in your Shopware 6 shop system as well as in the Novalnet Admin Portal.

In your Shopware 6 shop admin panel navigate to **Extensions** \rightarrow **My extensions** \rightarrow **Novalnet Payment App** \rightarrow **Configure** as shown below.

6	Administration •	Extensions V Find extensions	٩
Ø	Dashboard	My extensions	Upload extension
Ф	Catalogues		
Ê	Orders	Apps Themes Recommendations Shopware Account	
ŝ	Customers	Hide Inactive extensions	Last updated 👻
ſ	Content		· · · · · · · · · · · · · · · · · · ·
₽	Marketing	Novalnet Payment App	Version: 2.3.0 Configure ····
æ	Extensions		
	Settings		

Figure 5

Next step, you will be forwarded to the Novalnet API Configuration page as shown below to enter the following keys:

- **()** Product activation key a unique token for merchant authentication and payment processing.
- Payment access key a secret key assigned to each merchant which encrypts the data to avoid user manipulation and fraud.
- **()** Tariff ID a unique identifier created based on the tariff type at Novalnet.

← Back Novalnet Payment App by Novalnet AG	Save
Novalnet API Configuration	
Sales Channel	
All Sales Channels	~
Product activation key	0
Payment access key	0
Tariff ID	•

Figure 6

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To get your **Product activation key**, **Payment access key** and **Tariff ID** go to the <u>Novalnet Admin Portal</u>, navigate to the **Projects** menu and choose your project as shown below.

NOVALNET AG =							Q Search		MID 4 A TEST MOD	ε =	
C Search	Own Projects 👻									Create new	project
Statistic	Projects (URL's/Si	ales channels) processed at	Novalnet. Here you can add new	v projects by clicking on "Cr	reate new project" button at the top right			o- u-ld	Latin to d		
Manual processing	¢ S.No 1	Project ID	SHOPWARE DEMO SHOP	Project	https://shopware.novalnet.de	URL		On-Hold 8	Activated	-	25
Dunning & Debt collection										(2
Additional Services											
🔹 Projects 🔶 🚺											_

Figure 7

Click API credentials, copy the API Signature (Product activation key), Payment access key and Tariff ID as shown below.

NOVALNET AG	C, Search M	D 4 🔺 TEST MODE 💻 🐻 💄
Q Search	Own Projects > SHOPWARE DEMO SHOP (6781) - Third party Projects -	> Create new project
Ø Dashboard	Project Overview Payment Methods Fraud Modules Payment form API credentials Email notifications Payment plugin configuration	
🗠 Statistic		> Create new Tariff
🚍 Manual processing	■ Payment access key a87ff679a2f3e71d9181a67b7542122c ← 3	
Rebtor management	C Project ID C781 C781 C781 C785 tulfH3gNaeWt/Hish) [hobb]b/mmdli0psyw(doU3H/Noym7Md44q77cpn7pc+-2	
🚊 Dunning & Debt collection	© Tariff ID's 10904 ← 4	0 /
₽ Invoice & Payout		
A Projects		

Figure 8

Paste the **Product activation key, Payment access key** and **Tariff ID** in the respective fields in your shop system.

Novalnet Payment App by Novalnet AG	Sav
Novalnet API Configuration	
Sales Channel	
All Sales Channels	*
Product activation key 7ibc7ob5 xtJEH3gNbeWJfiHah nbobljbnmdli0poy	w doU3HJVoym7MQ44qf7cpn7pc
Payment access key	
Payment access key a87ff679a2f3e71d9181a67b7542122c	
Payment access key a87ff679a2f3e71d9181a67b7542122c Tariff ID	

Figure 9

Then click to update the changes.

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1.2.1 Notification/webhook configuration in the Novalnet Admin Portal

Configure the Notification/Webhook URL into your <u>Novalnet Admin Portal</u> account by following the below steps,

Step 1: Copy the Notification/Webhook URL from the shop admin panel and in the <u>Novalnet Admin Portal</u>, navigate to **Projects** menu and choose your project as shown in Figure 7.

Step 2: Go to API credentials and click Edit as shown below.

NOVALNET AG	(• ۹	Search	MID 4 🔺 TEST	MODE		*
Q Search	Own Projects > SHOPWARE DEMO SHOP[14] * Third party Projects *				Create r	iew project	
🕢 Dashboard	Project Overview Payment Methods Fraud Modules Payment form API credentials Email notifications Payment plugin configuration						
Statistic					Create n	ew Tariff	
Manual processing	Vendor script URL / Notification & Webhook URL						
Dunning & Debt collection							
Additional Services							
A Projects							

Figure 10

Step 3: Then paste the copied Notification/Webhook URL into the **Vendor script URL / Notification & Webhook URL** and click **Update**.

NOVALNET AG		۲	Q Search	MID 4	A TEST MODE	e –	88	4
Q Search	Own Projects > SHOPWARE DEMO SHOP(14) Third party Projects					Create ne	w project	
🕜 Dashboard	Project Overview Payment Methods Fraud Modules Payment form API credentials Email notifications Payment plugin configuration							
🗠 Statistic						Create ne	w Tariff	1
🚍 Manual processing	Vendor script URL / Notification & Webhook URL							
. 🏦 Dunning & Debt collection	I I I I I I I I I I I I I I I I I I I							
Additional Services	0							
A Projects								

Figure 11

In your shop system, you can additionally test the Webhook URL manually and send notification emails to specific email addresses as shown below.

https://extapi.novalnet.de/shopware/public/novalnet/webhook?shopId=cEdYUnBtck55TzlyeXhMUQ==	
Allow manual testing of the Notification / Webbook LIPI	
nd e-mail to	

Figure 12

- (1) Notification / Webhook URL Required to keep the merchant's database/system up to date and synchronized with Novalnet (for example: up-to-date transaction status delivery).
- (1) Allow manual testing of the Notification / Webhook URL Enable this to test the Novalnet Notification / Webhook URL manually. Disable this before setting your shop system live, to block unauthorized calls from external parties.
- **()** Send e-mail to Every execution will be sent as a message to the e-mail address defined in this field.

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1.3 Payment Activation in the Novalnet Admin Portal

All the Novalnet supported payment methods can be viewed here: <u>www.novalnet.com/payment</u> if you have any questions on the payment methods or have additional payment method requests, please contact <u>sales@novalnet.de</u>

To activate the **preferred payment methods** for your website, navigate to <u>Novalnet Admin Portal</u> \rightarrow **Projects** \rightarrow {choose your project} \rightarrow **Payment Methods** \rightarrow click **Edit Payment Methods** in the top right corner as shown below.

					Q Search	MID 4 🔺 TEST MODE 💻 🚟	:
Empowering Payment							
Dashboard	Own Projects > SHOPWAR	E DEMO SHOP (14) Third party Project	is 🔻			Create new project	
🗠 Statistic	Project Overview	Payment Methods Fraud Modules	Payment form API credentials	Email notifications			
📻 Manual processing						Edit Payment Methods	
🚉 Debtor management	VISA	Credit Card	8			1	
Dunning & Debt collection	G Pay	Google Pay	8			2	
₽ Invoice & Payout	Bancontact	Bancontact	٥				
👂 Additional Services	S€PA	Direct Debit SEPA	8				
🚓 Projects		Prepayment / Invoice	0				
Risk management	SOFORT	Sofort online bank transfer	8				
😂 Subscription	PayPal	PayPal	8				
🐏 Marketplace/Affiliate	S€PA	Direct debit SEPA with payment guarantee	8				
🛢 Instalment		Invoice with payment guarantee	8				
Cashdosk)	iDEAL (online bank transfer Netherlands)	8				
Account	êps	eps (online bank transfer Austria)	۵				
-	S€PA	Direct Debit (SEPA) with signature	8				
🥑 FAQ & Support	Barzahlen jil vlacosh	Barzahlen/viacash (Deutschland)	8				
	giro pay	giropay	8				
	MB	Multibanco	8				
		Cash on pickup	8				
	Przełewy24	Przelewy24 (online bank transfer Poland)	8				
	Peetfinine?	Postfinance card	8				
	Austinerer) Estatere	Postfinance	8				
		Instalment by invoice	8				
	S€PA	Instalment by SEPA direct debit	8				
	é Pay	Apple Pay	0				
	•	Trustly	8				
	≡ BANK TRANSFER	Online bank transfer	8				
	🛃 Alipay'	Alipay	8				
		WeChat Pay	8				

Figure 13



Now, select the preferred payment methods as shown below.

			🧳 🔍 Search	MID 4 🔺 TEST MODE 🗧 🐻 🚨
Empowering Payment	Own Projects > SHOPWARE DEMO SH	HOP (14) Third party Projects		Create new project
Q Search	Project Overview Paymen	O t Methods Fraud Modules Payment form API credentials Email notifications		
🕐 Dashboard	SEPA	Dirort Dakir SEDA		
🗠 Statistic	VISA	Credit Card		
Manual processing	P Barzahlen Mislannsh	Barzahlen/viacash (Deutschland)		
Lebtor management New Beta	SOFORT	fafon alla kashanafa		
Dunning & Debt collection		SOLOT Unline bank transier		
∠ Invoice & Payout	PayPal	PayPal		
🔑 Additional Services	Bancontact	Bancontact		
🚓 Projects	êps	eps (online bank transfer Austria)		
	giro pay	giropay		
	MB	Multibanco		
Marketplace/Affiliate	Przelowy24	Przelewy24 (online bank transfer Poland)		
🛢 Instalment		Postfinance card		
Cashdesk		Dest		
💄 Account 🛑	2 August	Postinance		
7AQ & Support	BANK TRANSFER	Online bank transfer		
		Instalment by invoice		
	S€PA	Instalment by SEPA direct debit		
	S€PA	Direct debit SEPA with payment guarantee		
		Invoice with payment guarantee		
	12	iDEAL (online bank transfer Netherlands)		
	∉ Pay	Apple Pay		
	🛃 Alipay	Allpay		
	🗢 क्षांडम्	WeChat Pay		
	G Pay	Google Pay		
	•	Trustly		
		Prepayment / Invoice		
	Update			Ø

Figure 14

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You can also sort the payment methods in any order through '**Drag and Drop'** positioning. Finally, click **Update** to save them on the checkout page.

Own Projects > SHOPWAR	E DEMO SHOP (14) 🔻	Third party Projects	•		
Project Overview	Payment Methods	Fraud Modules	Payment form	API credentials	Email notifications
giro pay	giropay				
Przelewy24	Przelewy24 (online ba	nk transfer Poland)			
Automor?	Postfinance card				
Petfinane 5 E-Fisance	Postfinance				
MB	Multibanco				
•	Trustly				
BANK TRANSFER	Online bank transfer				
S€PA	Direct debit SEPA with	payment guarantee	÷	<u> </u>	
é Pay	Apple Pay				
🛃 Alipay`	Alipay				
國 國受持 NeChat Fay	WeChat Pay				
	Instalment by invoice				
G Pay	Google Pay				
VISA	Credit Card				
Update					

Figure 15

To use the **PayPal** payment method, configure the PayPal API details in the <u>Novalnet Admin Portal</u> as shown below.

					Q Search	MID 4 🛦 TEST MODE 🗮 👪 🛔
Q Search	Own Projects > SHOPWARE DEMO SHOP (14)					Create new project
Statistic	Project Overview Payment Methods Fi	aud Modules Payment form	API credentials Email notifications			
Dashboard						Edit Payment Methods
Manual processing	PayPal PayPal		🛛 Configure) 🔶 2			
Dunning & Debt collection	Туре	Confirmation	Recurring payments	Refund support	Dispute support	Overview
≓ Invoice & Payout	WALLET	Yes Paypal Configuration	Yes	Virs X	No	
🖉 Additional Services		API Liser Name*		_		
🚓 Projects		API Password*				
C Subscription	Data protection Imprint	API Signature*	-			© Novalnet 2022
曫 Marketplace/Affiliate		Update 🔶	3			
		You must have the "Referent subscription / follow-up payme	ice Transactions" option activated at PayPal in your PayPal ac int (without end user interaction) through Novalnet.	count, to process the		





To use the **PostFinance** payment method, configure **Ep2-Merchant ID** details in the <u>Novalnet Admin Portal</u> as shown below.

		Q. Search	MID 4 🛕 TEST MODE 🗮 👪 🛔
Own Projects > SHOPWARE DEMO SHOP (14)			> Create new project
Project Overview Payment Methods	Fraud Modules Payment form API credentials Email notifications		
			Edit Payment Methoda
Postfinance	o tantan 🔶 🔁		
Type	Confirmation Recurring payments	Refund support Dispute support	Overview
ONLINE-BANK-TRANSFER	PostFinance configuration	No	
	Ep2-Merchant ID		
Data protection Imprint	Updar 🔶 3		© Novainet 2022

Figure 17

1.4 Payment Configuration in the Shopware shop system

After activating the payment methods in the <u>Novalnet Admin Portal</u>, you must enable these payment methods in your shop admin panel to display them on your Shopware 6 checkout page. Navigate to **Settings** \rightarrow **Shop** \rightarrow **Payment methods** as shown below.

G Administration	•		All V Find products, customers, orders							
🕐 Dashboard			Cattinga							
Catalogues			Settings							
C Orders		Shop -2								
<mark>있</mark> Customers		System	Address settings	= Basic information	Cart settings					
Ce Content					••• ••••••••••					
📢 Marketing			Countries	€ Currencies	Customer groups					
- Extensions										
🔅 Settings 🗲	-1		Delivery times	Documents	Email templates					
Sales Channels			Essential characteristics	Flow Builder	Import/Export					
田 Demo shop			F Languages	- E Log-in & sign-up	Newsletter					
			Number ranges	Payment methods	Products					
			D Rule builder	R Salutations	ব্যু Scale units					
			Ø Search	Q SEO	Shipping					
Test user Administrator			Sitemap	Q Snippets	Tags					



Novalnet payment method will be shown below.

6	Administration •		All V Find products, customers, orders	م	4 🤇				
Ф	Catalogs	< @	Payment methods	English	✓ Add payment method				
۵	Orders								
ŝ	Customers		Novalnet Payments Novalnet Payment App						
G	Content								
4	Marketing		 Secured and trusted means of accepting all payment methods suppor worldwide. Novalnet provides the most convenient way to increase yo and deliver seamless checkout experience for your customers. 	ted ur sales	Edit details O Active				
-0:	Extensions								
ŵ	Settings								

Figure 19

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Click click

6 Administration •		All V Find products, customers, orders			
C Catalogs	< ©	Payment methods English ~ Add payment method			
C Orders					
<mark>잊</mark> Customers		Novalnet Payments Novalnet Payment App			
C Content					
📢 Marketing		Secured and trusted means of accepting all payment methods supported worldwide. Novalnet provides the most convenient way to increase your sales and deliver seamless checkout experience for your customers.			
- Extensions					
ର୍ତ୍ତି Settings					

Figure 20

1.4.1 Payment Activation for the Sales Channel in the Shopware shop system

Once the payment methods are all enabled, you must enable **Novalnet Payments | Novalnet Payment App** separately for each Sales Channel available in your shop system by navigating to each Sales Channel from the main menu, under **Payment and shipping** menu, choose **Novalnet Payments | Novalnet Payment App** in the **Payment methods** field and click **Save** as shown below.

6	Administration •	Att Y Find products, customers, orders				
Ø	Dashboard	< 😆 DemoShop	English V Save			
С	Catalogues	Payment and shipping 🔶 2	1			
ĉ	Orders		5			
ŝ	Customers		Novalnet			
ſ	Content		Payments			
Å	Marketing	Novalnet Payments Novalnet Payment App 4 Standard	Standard V			
	Extensions	Currencies	Default currency *			
	Settings	Euro Pound Swiss francs US-Dollar Złoty 🗸	Euro			
Sale	s Channels 🕀					
圌	DemoShop 🔶 🚹 📀					

Figure 21

12



When the **Novalnet Payments | Novalnet Payment App** methods are enabled for the Sales Channel in the shop admin panel, they will be shown on the shop checkout page as shown below.

Complete order

Please note our cancellation policy.		
I have read and accepted the general t	erms and conditions.	
Shipping address		Billing address
Norbert Maier Hauptstr, 9 66862 Kaiserslautern Germany		Max Mustermann Musterstr. 2 12345 Musterhausen Poland
Change shipping address		Change billing address
Payment method		Shipping method
		Standard
Credit/Debit Cards	VISA 🜨 🚍	⊖ Express
MB Way	MB WAY	
O Direct Debit ACH	<u>Kit</u>	
🔿 Payconiq	(00 parameter	
O Invoice		
O Prepayment		
O PayPal	Paynut	
O Bancontact		

Figure 22

Refer chapter <u>3 ADDITIONAL CONFIGURATION</u> for more payment configurations.

- (1) If you have any recommendations or suggestions for improvement kindly share your thoughts with us on <u>technic@novalnet.de</u> or call us at +49 89 9230683-19.
- ① Are you happy with our service and support? Please spend a few minutes to share your success here

1.5 Payment Configuration in the Novalnet Admin Portal

For additional payment configuration settings for each payment method, navigate to <u>Novalnet Admin</u> <u>Portal</u> \rightarrow **Projects** \rightarrow {choose your project} \rightarrow **Payment plugin configuration** on the right. Then, choose the required payment methods, configure the additional payment settings and save the changes made.

		۲	Q Search	MID 4	TEST MODE		*
Q Search	Own Projects > SHOPWARE DEMO SHOP (14) V				Create	new project	
Ø Dashboard	Project Overview Payment Methods Fraud Modules Payment form API credentials Email notifications Payment plugin configuration						
₩ Statistic		_					
Manual processing	Global configuration *				P Customia	ation	
🚉 Debtor management	Display payment method logo						
Dunning & Debt collection	Unplay invoice payments						
₽ Invoice & Payout							
🗲 Additional Services							
♣ Projects ← 1		_					



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1.5.1 Display payment method logo

By enabling this option, all payments logo will be displayed on the checkout page.

Display payment method logo



Figure 24

1.5.2 Display invoice payments

This option is available only for **Payment by invoice** and **Prepayment** methods:

By select this payments, the payment method will be displayed on the checkout page.

Display invoice payments	Payment by invoice 🗙	Prepayment ×	
--------------------------	----------------------	--------------	--

Figure 25

Refer chapter <u>3 ADDITIONAL CONFIGURATION</u> for more payment configurations.

- (1) If you have any recommendations or suggestions for improvement, kindly share your thoughts with us to develop our payment app further <u>technic@novalnet.de</u> or call us at +49 89 9230683-19.
- ① Are you happy with our service and support? Please spend a few minutes to share your success here

1.6 Readme procedures to display the Novalnet transaction details

To display the Novalnet transaction comments in shop order mail, follow the below steps.

Step 1: Navigate to **Settings** \rightarrow **Shop** \rightarrow **Email templates** \rightarrow **Type** \rightarrow choose the relevant status and click **Edit** to view the **HTML** section under **Mail text**.

Settings > Email templates			English 🗸	Add 🗸	
Templates	0	Туре …	Description	Sales Channels	Ξ
		Enter payment state: Cancelled	Shopware Default Template		
		Enter payment state: Reminded	Shopware Default Template		
		Enter payment state: Refunded (partially)	Shopware Default Template		
		Enter payment state: Paid	Shopware Default Template		•••
		Enter payment state: Paid (partially)	Shopware Default Template	Edit	
		Enter payment state: Open	Shopware Default Template	Duplicate Delete	
		Enter payment state: Refunded	Shopware Default Template		
		Enter order state: Cancelled	Shopware Default Template		

Figure 26

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Step 2: Add the below code in the HTML block and click Save to save the changes as shown below.

f or ong rdei endi	der.customerComment is not empty %} c>Comments: r.customerComment nl2br }} f %}				
mail	template	English	~	Cancel	Save
il te	ct.				2
in tex	t				
2 3 4 5 6 7 8 9 10 11 12 13	<pre>(% if order.orderCustomer.salutation %){{ order.orderCustomer.salutation.translated .orderCustomer.firstName }) {{ order.orderCustomer.lastName }}, We received your payment and will now start processing the order. Order number: {{ order.orderNumber }} Information on your order: Pos. Prod. No. Description Quantities Price (% for lineItem in order.lineItems %) {{ logi.index }} {{ lineItem.payload.productNumber is defined %}{{ lineItem.payload.potions}} .options[length >= 1 %}, {% for option in lineItem.payload.options %}{{ defined ms}}{{ for option in ms}}{{ for option in lineItem.payload.options %}{{ defined ms}}{{ for option in lineItem.payload.options %}{{ defined ms}}{{ for option in ms}}{{ for option in lineItem.payload.options %}{{ for option in lineI</pre>	Total .payload.produ ad.options is group }): {{ c endif %}% if if = 1 infilter .payload.produ	<pre>ctNumber defined a ption.opt lineItem. payload.i</pre>	<pre>endif %}{{ or u.wordwrap(80 and lineItem.p ion }}{% if payload.features[filt features]filt</pre>) }}{% ayload res is
ML 138 139 140 141 142 143 144 145 146 147 148 149 150	In case of a successful order and if you are based in one of the EU countr from turnover tax. (% endif %) (hr/> You can check the current status of your order on our website under "My account 	ies, you will t" - "My order e }, salesChan	receive y s" anytim nel.domai	vour goods exem me: ((rawUrl ins first.url)	▲ npt }}
151 152 153	<pre>strong>Comments://strong>to//strong> ({ order.customerComment[nl2br }) (% endif %)</pre>				¥

- Based on the shop languages, you must configure the above mentioned code for Email templates.

2 TESTING AND GOING LIVE

Execute test transactions by navigating to <u>Novalnet Admin Portal</u> \rightarrow **Projects** \rightarrow {choose your project} \rightarrow **Payment plugin configuration** select the preferred payment methods and enable the **Test mode**. In the test mode the transaction amount will not be charged by Novalnet.



Figure 28

Refer below URL for the Novalnet test payment data for testing <u>https://developer.novalnet.com/testing/</u>

Execute orders in LIVE MODE

To proceed with **LIVE** orders, don't forget to uncheck/disable the **Enable test mode** option in the individual payment configuration page.

- (1) If you have any recommendations or suggestions for improvement, kindly share your thoughts with us on <u>technic@novalnet.de</u> or call us at +49 89 9230683-19.
- ① Are you happy with our service and support? Please spend a few minutes to share your success here

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3 ADDITIONAL CONFIGURATION IN NOVALNET ADMIN PORTAL

3.1 Additional configuration for all the payment methods

For additional payment configuration settings for each payment methods, navigate to <u>Novalnet Admin</u> <u>Portal</u> \rightarrow **Projects** \rightarrow {choose your project} \rightarrow **Payment plugin configuration** in the top right corner. Then, choose the payment methods and configure the required additional payment settings as shown below.

Payment due date (in days)

Payment due date (in days) refers to the duration (number of days) given for buyer to complete the payment. The payment process and duration may differ for each payment method.

- This option is available only for the following payment methods:

Direct Debit SEPA, Payment by Invoice, Prepayment and Barzahlen/viacash.

Payment due date in Days

Figure 29

- For Direct Debit SEPA, enter the number of days after which the payment is debited (must be between 3 and 14 days).
- (1) For **Payment by Invoice**, enter the number of days given to the buyer to transfer the amount to Novalnet (must be greater than 7 days). If this field is left blank, 14 days will be set by default.
- () For **Prepayment**, enter the number of days given to the buyer to transfer the amount to Novalnet (must be greater than 7 days). If this field is left blank, 14 days will be set by default.
- (1) For *Barzhalen/viacash*, enter the number of days given to the buyer to pay at a store near by. If this field is left blank, 14 days will be set by default for slip expiry.

Payment Action (Debit immediately / Reserve funds for later / Authorize with zero amount)

You can choose between two options - Capture and Authorize which are explained below.

This options is available only for the following payment methods:

Credit Card, Direct Debit SEPA, Direct debit SEPA with payment guarantee, Instalment by SEPA direct debit, Payment by Invoice, Invoice with payment guarantee, Instalment by invoice, PayPal, Googlepay and Applepay.

() Capture - This is the default setting where transactions are directly confirmed, and funds are automatically transferred from buyer's account to the merchant account. This can be changed as per your business requirement.

Payment Action Capture 🗸

Figure 30

Authorize - Payment details are verified while the funds are reserved, which will be captured later. Please note for card payments, if you fail to execute a capture within 14 days the reservation on the card will automatically expire!

Payment Action	Authorize	~

Figure 31



() Minimum transaction amount for authorization

Transactions above this amount will be "authorized" only and captured later. Leave the field blank to authorize all transactions.



Figure 32

() Authorize with zero amount

This option is available only for the Credit Card, Direct Debit SEPA, Direct Debit ACH, Googlepay

and Applepay.

If the purchase order succeeds, a transaction with the amount 0 is executed. This gives you the advantage of deducting the amount in advance from the buyer (Example: if certain goods have yet to be manufactured or not in stock).

For the desired payment type, select Authorize with zero amount and click Save.



Figure 33

Status	Description
Open	For Payment by Invoice, Direct debit SEPA with payment guarantee, Invoice with payment guarantee, Instalment by invoice, Instalment by SEPA direct debit, Barzahlen/viacash, Multibanco & PayPal payments, the order status changes from Pending to Open when transaction is confirmed.
Paid	Once the order has been placed successfully, the status for the respective payment will be set as Paid when transaction is confirmed.
Cancelled	Once the order is cancelled, the status for the respective payment will be set as Cancelled .

Minimum Order Amount

This option is available for all payment methods

Enter the minimum value of goods for which the payment method will be displayed to the customer during checkout.

Minimum order amount (in minimum unit of currency. E.	
g. enter 100 which is equal to 1.00)	

Figure 34

Maximum Order Amount

This option is available for all payment methods

Enter the maximum value of goods for which the payment method will be displayed to the customer during checkout.

Maximum order amount (in minimum unit of currency.	
E.g. enter 100 which is equal to 1.00)	

Figure 35



Payment guarantee configuration

When the basic requirements are met, Novalnet offers you the option to process payments as guarantee payments. For more information about Novalnet's guarantee payments,

Please visit: https://developer.novalnet.com/onlinepayments/aboutguarantee#basic-requirements

- This option is available only for Direct Debit SEPA with payment guarantee and Invoice with payment

guarantee.

Force Non-guarantee payment

This option is available only for the following payment methods:

Direct debit SEPA with payment guarantee and Invoice with payment guarantee.

Enable this option to process payments as non-guarantee payment when the guarantee conditions are not met.

Force non-guarantee payment	
-----------------------------	--

Figure 36

Allow B2B Customers

This option is available only for the following payment methods:

Direct debit SEPA with payment guarantee, Invoice with payment guarantee, Instalment by SEPA direct debit and Instalment by Invoice.

Enabling this option will allow B2B buyers to complete payments in your shop system.

Allow B2B Customers

D

Figure 37

Allowed currencies

This option is available for all payment methods

Select the currencies to which the payment methods to process.

Allowed currencies

EUR ×

Figure 38

Allowed countries

This option is available for all payment methods

Select the countries to which the payment method should applicable or to display in the checkout page.

Allowed countries	Austria 🗶 Germany 🗶

Figure 39



Allowed countries (B2B)

This only for the following payment option is available methods:

Direct debit SEPA with payment guarantee, Invoice with payment guarantee, Instalment by SEPA direct debit and Instalment by invoice.

Select the countries where payment methods should be displayed on the checkout page for B2B categories.

Figure 40

Allowed countries (B2C)

This option is available only for the following payment methods:

Direct debit SEPA with payment guarantee, Invoice with payment guarantee, Instalment by SEPA direct debit and Instalment by invoice.

Select the countries where payment methods should be displayed on the checkout page for B2C categories.

Allowed countries (B2C)	Germany 🗙	Austria 🗙	Switzerland 🗙

Figure 41

Instalment payment configuration

When the basic requirements are met, Novalnet offers you the option to process payments as instalment payments. For more information about Novalnet's instalment payments,

Please visit: https://developer.novalnet.com/onlinepayments/aboutinstalment#basic-requirements

This option is available only for the following payment methods:

Instalment by SEPA direct debit and Instalment by Invoice.

Instalment cycles

Instalment cycle refers to the pre-defined period for partial payments that allow the buyer to pay their full order amount in parts. The intervals or cycles vary based on shop admin configuration.

This option is available only for the following payment methods:

Instalment by SEPA direct debit and Instalment by Invoice.

Define which installment cycles you wish to offer in your shop (e.g. 2 Cycle, 3 Cycle, 4 Cycle, 5 Cycle, 6 Cycle, 7 Cycle, 8 Cycle, 9 Cycle, 10 Cycle, 11 Cycle, 12 Cycle, 15 Cycle, 18 Cycle, 21 Cycle, 24 Cycle, 36 Cycle etc.,) and click **Save**. The buyer can then choose among these instalment cycles, if they wish to pay in instalments.

Instalment cycles	2 Cycles 3 Cycles 4 Cycles 5 Cycles
	5 Cycles

Figure 42



The pre-defined instalment details will be visible for the buyer under the chosen instalment payment method as shown below.

O Instalment by invoice	
Choose your instalment plan	
Choose the financing option that best fits your needs and you will be	
charged based on that chosen plan	
Instalment cycles*	
3 Installments / € 32,88 per month	
Date of birth *	

Figure 43

3.2 Additional configuration for Credit Card Payment

Enforce 3D secure payment outside EU

By enabling this option, all payments from cards issued outside the EU will be authenticated via 3DS 2.0 SCA.

Enforce 3D secure payment outside EU

Figure 44

3.3 Additional configuration for Apple Pay Payment

Business Name

This is the text that appears as PAY 'BUSINESS NAME' in the Apple Pay modal payment sheet.

Business name shopware.novalnet.de	
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Figure 45

3.4 Additional configuration for Google Pay Payment

Enforce 3D secure payment outside EU

By enabling this option, all payments from cards issued outside the EU will be authenticated via 3DS 2.0 SCA.

Enforce 3D secure payment outside EU	

Figure 46

Business name

This is the text that appears as PAY 'BUSINESS NAME' in the Google Pay modal payment sheet.



Figure 47



4 MANAGING SHOPWARE ADMIN PANEL

4.1 Order Management

Manage your orders and view their details under **Orders** \rightarrow **Overview** in your Shopware admin panel as shown below.

6	Administration •
Ø	Dashboard
Ф	Catalogues
Ê	Orders 🔶 🚺
	Overview 🔶 2
လို	Customers
ſ	Content

Figure 48

4.2 Transaction overview

Click the order number as shown below.

Order number	Customer name	Delivery address	··· Total	Order status	Payment status	Delivery status	
10129 🖓	Maier, Norbert	9, hauptstr, 66862 Kaiserslautern	€19.99	• Open	Paid	Open	
10128 🔄	Maier, Norbert	9, hauptstr, 66862 Kaiserslautern	€30.07	 Open 	• Paid	 Open 	
10127 🔄	TEst, Test	9, Hauptstr, 66862 Kaiserslautern	€19.99	Open	Paid	Open	

Figure 49

You will have a detailed overview of the Novalnet transaction details in the **Additional information** section under the **Details** tab, as shown below.

General Details Documents	
Additional information	
Novalnet Transaction ID: 149668000150194	30
Invoice	
Test order	
	<i>h</i>

Figure 50



5 UNINSTALLATION

To uninstall the Novalnet Payment App, please follow the steps below.

Step 1: Navigate to **Extensions** → **My extensions** as shown below.

- Extensions - 1	
	My extensions 🔶 2

Figure 51

Step 2: Then click • Activated switch to deactivate Novalnet Payment App as shown below.



Figure 52

Step 3: To uninstall the Novalnet Payment App, click Uninstall as shown below.

6	Administration •	Extensions Y Find extensions Q	
Ø	Dashboard	My extensions Upload extension	
С	Catalogues	Anna Thomas Decompositions Channes Assume	
Ċ	Orders	Apps Themes Recommendations Shopware Account	
സ്	Customers	Hide inactive extensions Last updated	
G	Content		
Å	Marketing	Novalnet Payment App (Inactive) Version: 2.3.0 Installed: 23/06/2025 Configure	
-0:	Extensions	See permissions	
¢	Settings	Uninstall	

Figure 53

22



Step 4: Click O switch to **Remove all app data permanently** and click **Uninstall** as shown below.



Figure 54

Step 5: To delete the Novalnet Payment App, click **Remove** as shown below.

G Administration •	Extensions Y Find extensions	Q
⑦ Dashboard	My extensions	Upload extension
Catalogues	Apps Themes Recommendations Shopware Account	
Orders 이 Orders	Ilida inactiva avtansions	Last updated
Content		
📢 Marketing	Novalnet Payment App	Version: 2.3.0 Install
- Extensions		Remove
දිදූ} Settings		

Figure 55

Step 6: In the pop-up notification, click Remove as shown below.

"Novalnet Payment App" remove	×
If you remove the extension, you can no longer use it. Are you sure you want to remove the extension?	
Cancel	emove



6 TECHNICAL SUPPORT THROUGH NOVALNET

For any questions or further enquiries please contact one of the following departments as per your REQUIREMENT. Our in-house experts are ready to assist you in case of queries or issues.

For installation assistance contact technic@novalnet.de or call +49 89 9230683-19.

For a **merchant account, new payment app or additional payment methods,** please contact **sales@novalnet.de** or call +49 89 9230683-20.

If you have any recommendations or suggestions for improvement kindly share your thoughts with us on technic@novalnet.de or call us at +49 89 9230683-19.

Are you happy with our service and support? Please spend a few minutes to share your success here

For our License details see for Freeware License Agreement.

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